



*Helping Households Connect
During the Pandemic*



Dear Executive Directors,

I'm pleased to let you know that beginning yesterday Public Housing and Housing Choice Voucher households are eligible to enroll in the [Emergency Broadband Benefit](#).

The Emergency Broadband Benefit (EBB) is a Federal Communications Commission (FCC) subsidy program to help families and households struggling to afford internet service during the COVID-19 pandemic.

EBB provides a discount of up to \$50 per month towards broadband service for eligible households. Eligible households may also be able to receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 toward the purchase price.

A household is eligible for EBB if a member of the household meets *one* of the criteria below:

- Has an income at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline](#) (Note: Households receiving federal Public Housing assistance, including Housing Choice Vouchers, are [eligible](#) for Lifeline);
- Approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision in the 2019-2020 or 2020-2021 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020, and the household had a total income in 2020 at or below \$99,000 for single filers and \$198,000 for joint filers; or
- Meets the eligibility criteria for a participating Internet Service Provider's existing low-income or COVID-19 program.

Eligible households can enroll through an approved Internet Service Provider or by visiting [GetEmergencyBroadband.org](#).

Here are **three ways** you can encourage eligible households in your community to enroll:

- Enroll online at [GetEmergencyBroadband.org](#)
- Connect directly with [participating Internet Service Providers](#)
- Download and print mail-in applications (in [English](#) or [Spanish](#), with instructions available in [9 other languages](#), or you can call 833-511-0311 to receive applications in the mail)

Here are **three resources** you can use to promote the EBB in your community:

- Share [EBB Outreach Materials](#)
- Watch the FCC's [EBB Webinar](#)
- Check out the [EBB FAQ](#)

Please check the EBB website, www.fcc.gov/broadbandbenefit, for the latest information. Please send questions to broadbandbenefit@fcc.gov.

I appreciate your help in raising residents' awareness about this time-limited opportunity.

Many thanks,

Dominique Blom
General Deputy Assistant Secretary